

Amendment 201

Contract No. 229944

To the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System

This Amendment 201 to the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System is entered into this 24th day of April, 2012, by and between Vix Technology (USA) Inc. (formerly known as ERG Transit Systems (USA) Inc), a California corporation and wholly owned subsidiary of Vix Mobility Pty Ltd, an Australian corporation, (hereinafter referred to as the "Contractor") and each of the following seven public transportation agencies (hereinafter referred to individually as an "Agency" or collectively as the "Agencies"):

1. Central Puget Sound Regional Transit Authority ("Sound Transit")
2. King County ("King County")
3. Kitsap County Public Transportation Benefit Area ("Kitsap Transit")
4. Pierce County Public Transportation Benefit Area ("Pierce Transit")
5. Snohomish County Public Transportation Benefit Area ("Community Transit")
6. City of Everett ("Everett")
7. State of Washington, acting through the Washington State Department of Transportation, Washington State Ferries Division ("WSF").

Recitals

- A. Effective April 29, 2003, each of the Agencies and the Contractor entered into Contract #229944 ("Contract") to implement a Regional Fare Coordination System ("RFC System") to establish a common fare system utilizing smart card technology. The Contractor is responsible for the development, implementation, operation and maintenance of the RFC System as specified in the Contract.
- B. The Agencies and the Contractor desire to amend Section VI of Exhibit 9, Price Schedule Special Programs, to compensate the Contractor for the work necessary to update the Cardholder Website (CHW), per the Agencies' directives, to update the text used in four (4) generic customer email notices related to the status of their Autoload account. This work is more fully described in Change Request CR -071023 *Update Email Text for Autoloads v4.0*.
- C. The Parties agree that the Work necessary to update the text for customer notification Autoload emails will be performed and compensated as described below.

Agreement

Section 1.0 Description of Work

- 1.1 The Contractor will perform the work necessary to develop, test and implement updated text used in four (4) generic customer email notices related to the status of their Autoload account. These messages are generated from the CHW. The Agency-provided text of each message is found in CR-071023. Such work will include the following:
 - (a) Update the email text for the "Autoload payment failed at Cybersource" notice
 - (b) Update the email text for the "Autoload cancelled when credit card expired. Sent on the 1st of the month" notice
 - (c) Update the email text for the Autoload "Credit card is about to expire (5 day warning)" notice
 - (d) Update the email text for the Autoload "Credit card will expire soon (15 day warning)" notice.
- 1.2 The Contractor will update system documentation: SEA-01438 ORCA Cardholder Website Functional Specification v26 (updates required to Section 6.3.1 for email content).

Section 2.0 Schedule:

- 2.1 The work described in Section 1.0 will be completed by May 16, 2012.

NOW, THEREFORE, in consideration of the mutual covenants contained herein, the sufficiency of which is hereby acknowledged, the Parties hereby agree to amend the Contract as follows:

Section 3.0 Compensation Changes

3.1 Section VI (Implementation) of Exhibit 9, Price Schedule, is hereby amended to read as follows:

VI. IMPLEMENTATION

SPECIAL PROGRAMS

LUMP SUM COST

Amendment No. 201

The Contractor will perform the work necessary to update the Autoload email texts per copy provided in CR-071023	
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TOTAL

\$4,385

Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Two Hundred and one shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology (USA) Inc.

By: [Signature]

Its: GENERAL MANAGER

Date: 4/23/12

The Agencies

By: [Signature]

Their: ERCA Operations Manager

On behalf of the Agencies

Date: April 24, 2012